

# STANDARDS OF QUALITY FOR FAMILY STRENGTHENING & SUPPORT

## Program Implementation Continuum



Steps	Prepare	Promote	Attend Certification Training	Implement Tools	Develop Program Implementation Plan	Ensure Ongoing Quality Improvement	Ongoing Training
Sample Activities	<p>Download Standards from NFSN website: <a href="http://nationalfamilysupportnetwork.org">nationalfamilysupportnetwork.org</a></p> <p>Review info about Standards on website</p> <p>Review and discuss Standards with Program staff and partners</p> <p>Talk with other Programs that have implemented Standards</p>	<p>Share information about Standards</p> <p>Integrate Standards information at staff meetings and in newsletters</p> <p>Send link for Standards presentation to key stakeholders</p> <p>Hold staff/Program meetings focusing on particular sections of the Standards</p>	<p>Look at NFSN website to identify upcoming Standards Certification Trainings</p> <p>Have Program teams participate that include both management and direct service staff</p> <p>Be oriented to using Standards and program implementation tools</p> <p>Complete Certification Training and become certified for two years</p>	<p>Develop a team, plan, and timeline for completing the Program Self-Assessment Tool</p> <p>Conduct team meeting(s) to complete the Program Self-Assessment Tool</p> <p>Ensure Program staff use the Staff Self-Reflection Checklist regularly</p> <p>Highlight a question from the Staff Self-Reflection Checklist each week in an email or newsletter</p> <p>Ask families to complete the Participant Survey</p> <p>Put provided language and link to Standards on Program website and brochures</p>	<p>Review completed Program Self-Assessment Tool in facilitated process with local network</p> <p>Review/share data from tools with Program participants</p> <p>Based on reviewing data from tools, develop an action plan for the particular Standards and Indicators to focus on</p> <p>Include Standards language and data from the Program Self-Assessment tool in grant proposals</p> <p>Conduct presentations to Program stakeholders on how Program is measuring quality practice</p>	<p>Complete Program Self-Assessment Tool annually</p> <p>Conduct ongoing check-ins on progress on implementing the Program action plan</p> <p>Regularly administer, collect, and analyze Participant Survey data. Use results to modify Program accordingly</p> <p>Ensure new Program staff and parent leaders are trained and certified on the Standards</p>	<p>Dive deeper into the 5 sections of the Standards with additional training for Program teams on:</p> <ul style="list-style-type: none"> <li>• Family Centeredness</li> <li>• Family Strengthening</li> <li>• Embracing Diversity</li> <li>• Community Building</li> <li>• Evaluation</li> </ul> <p>Complete Re-Certification training and become certified for two years</p>
Resources	<p><b>NFSN provides:</b></p> <ul style="list-style-type: none"> <li>• Standards Overview document (website)</li> <li>• Standards (website)</li> <li>• Standards implementation tools (website)</li> </ul>	<p><b>NFSN provides:</b></p> <ul style="list-style-type: none"> <li>• Standards Overview document (website)</li> <li>• Standards Overview PowerPoint presentation (website)</li> <li>• Program Implementation Continuum (website)</li> </ul>	<p><b>Local Network provides:</b></p> <ul style="list-style-type: none"> <li>• Standards Certification Training</li> </ul> <p><b>NFSN provides:</b></p> <ul style="list-style-type: none"> <li>• Current list of trainings (website)</li> <li>• Certificates</li> </ul>	<p><b>NFSN provides:</b></p> <ul style="list-style-type: none"> <li>• Standards Implementation Tools (website)</li> <li>• Language for Standards link from Program website</li> </ul>	<p><b>Local Network may provide:</b></p> <ul style="list-style-type: none"> <li>• Facilitated Self-Assessment Program</li> </ul>	<p><b>Local Network may provide:</b></p> <ul style="list-style-type: none"> <li>• Facilitated Self-Assessment Program</li> </ul> <p><b>NFSN provides:</b></p> <ul style="list-style-type: none"> <li>• Standards Implementation tools (website)</li> </ul>	<p><b>Local Network provides:</b></p> <ul style="list-style-type: none"> <li>• Standards Re-Certification</li> <li>• May provide or leverage additional trainings</li> </ul> <p><b>NFSN provides:</b></p> <ul style="list-style-type: none"> <li>• Certificates</li> </ul>
Cost	No Cost	No Cost	No Cost-\$100	No Cost	Varies	Varies	Varies