

Standards of Quality for Family Strengthening & Support



STAFF SELF-REFLECTION CHECKLIST

This tool is designed to be used as reminder to apply the Standards in your daily work with families. We encourage you to keep it in a place you will see it every day.

1. Do I do my best to schedule with families at a time and place convenient to them?
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2. Do I interact with families in a welcoming and respectful way?
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3. Do I develop and maintain constructive relationships with families?
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4. Do I recognize and affirm families strengths?
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5. Do I utilize my understanding of healthy family development in my work and share this information with families?
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6. Do I ask about and listen to families to what participants say about their needs and interests and those of their family members?
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7. Do I connect families with resources to address their needs and interests?
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8. Do I invite other/multiple family members to participate in services and activities?
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9. Do I facilitate opportunities for families to build relationships with other families?
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10. Am I sensitive to and affirm families' diversity, including cultural traditions, languages, values, socio-economic status, structures, sexual orientation, religion, and individual abilities?
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11. Do I connect families with information about community issues, activities, and events?
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12. Do I support families to advocate for themselves to address their needs and to develop their community leadership skills?
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13. Do I build relationships with service providers and/or community groups to share resources and information and to address community needs and priorities?
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14. Do I regularly collect data to inform program quality and evaluation?
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15. Do I ask and listen to families' feedback and ideas about the Program and share this information with other staff/managers?